



AOTEAROA CULTURAL & VOLUNTEER EXCHANGE

ARRIVAL INFORMATION FOR JULY 2019

From July 2019, the arrival port for New Zealand will be **Tauranga Airport**. Volunteers will need to arrange a connecting flight from Auckland Airport to Tauranga. Please ask your travel agent to arrange this when booking your international flight.

This arrangement will make it easier and faster for volunteers to get to Tauranga, and – if booked early enough – potentially cheaper for volunteers to arrive at O-Week.

Upon volunteer's arrival at Tauranga Airport, ACVE will organise all pick-up arrangements and transport to O-Week.

If your travel agent cannot book a connecting flight within your international booking, then please book the domestic flight to Tauranga here: www.airnz.co.nz

Please ensure there is at least **2 hours** between your international arrival time and the departure of your domestic flight, to allow for customs and immigration at the International Terminal, and then time to get to the Domestic Terminal. All domestic flights need to be checked-in at least 30 minutes prior to the departure time.

NZ arrival in a nutshell:

1. The arrival port for pick-up is **Tauranga Airport**.
2. Please arrive into Tauranga prior to 5pm on the second window date.
3. When booking your flights to NZ, ask your travel agent to book a connecting flight to Tauranga within your international booking.
4. If they can't, then you can book the domestic flight to Tauranga with Air New Zealand.
5. Allow **at least 2 hours** between your international arrival time and your domestic departure.
6. See details on getting to the domestic terminal on page 2.
7. ACVE will arrange your pick-up and transport at Tauranga Airport to O-Week.
8. Get excited! We look forward to meeting you in NZ!

For any queries or clarification, please don't hesitate to be in touch with us: info@acve.co.nz

GETTING TO THE DOMESTIC TERMINAL FROM INTERNATIONAL

You can either take a bus between terminals, or choose to walk.

Terminal Bus:

The bus to get to the Domestic Terminal is green and will have 'Free Terminal Transfer Bus' written on it. It will pick you up right outside of the Arrivals Hall. (Wait for it by the red Sky Bus stand). The bus comes every 15 minutes, and is free to take.

Walk to Domestic:

You can also walk to the Domestic Terminal. This will take you about 15 minutes. Follow the green painted line that leads you all the way to Domestic.

Your Flight to Tauranga:

To catch your flight to Tauranga, you will need to go to 'Regional Departures', which is at the far end of the Domestic Terminal. You need to check-in at least 30-minutes before departure.

If your flight is not automatically connecting (meaning you don't have your boarding pass already) then you can check-in using the Air NZ kiosks, (where you will get your boarding pass and bag-tag), and then drop your bags at the 'Bag Drop' line. Now you can relax and wait for "Tauranga" to be called, knowing it's only a 30-minute flight left! Nice and quick!

